

As the Management of Translation Studio DAMAR, we desire to meet expectations of our Customers and therefore we strive to:

- understand their needs and develop our knowledge in this area,
- satisfy their needs and requirements in the best possible way,
- offer them services at the highest level.

The main objectives of our company include:

- providing translation services of high standard expected by our Customers,
- respecting the environment,
- observing the principles of the Polish language,
- ensuring safe and hygienic working conditions for our employees.

The highest priorities of our day-to-day work include:

- maintaining our Customers' trust and satisfaction,
- improving internal processes and the quality of the services rendered,
- building relationships with our colleagues and suppliers based on honesty and partnership,
- providing offices with cutting-edge equipment,
- providing regular training for the personnel and encouraging them to constantly improve their qualifications,
- taking care of environmental protection and ensuring safe conditions at work,
- implementing processes in a manner that ensures compliance with legal requirements and guarantees the top quality of the services rendered.

As the Management:

- we provide resources and means necessary to implement the established operational strategy,
- we assert that the Quality Policy is observed by us and our employees.

Our Quality Policy:

- has been properly and effectively communicated to all our employees,
- is regularly revised by the Management so that it is always up-to-date and applicable.

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